



The Investigator Newsletter

Computer Virus Scams



Computer Virus Scams: What You Need to Know

About Us

Since 2000, BCSI Investigations Inc. has performed thousands of successful investigations. Our integrated team of investigators and support services ensure that the investigations are conducted promptly with leading-edge techniques.

With over 40 years of combined experience, BCSI Investigations Inc. is the platinum standard for private investigations.

Computer Virus Scams

Since the beginning of home computers, hackers have used viruses to steal personal information. Everyone is aware of computer viruses, but now scammers are faking viruses to get victims to pay to remove them.

How it Happens

Hackers can install a virus whenever you download something from the Internet, such as a movie or music. Sometimes, after using a website to download music or movies illegally, a screen will pop up that says you have a virus on your computer, and you must call Microsoft or Apple support to fix it. This will include a phone number as well.

When you call that number, the "support person" will ask you to log in to your computer, and they will access all your information, then get you to pay for virus protection software. Once you give them money, they will hang up and download all your information.

How to Prevent It

The Canadian Anti-Fraud Center supplies these tips on how to protect your computer from fraudsters:

- Watch out for urgent-looking messages that pop up while you're browsing online. Don't click on them or call the number provided.

Contact us at 604-922-6572 or visit our website at www.picanada.ca to learn more.

Visit
our
Website

- Legitimate companies will not contact you out of the blue to report a virus.
- Watch out for emails with spelling and formatting errors, and be wary of clicking on any attachments or links. They may contain viruses or spyware.
- Ensure you have anti-virus software installed and keep your operating system current.
- Never give anyone remote access to your computer. If you have problems with your system, bring it to a local technician.

For more insights into scams and how to avoid them, check out the **podcast from BCSI Investigations, Scams 360**, available wherever you listen to podcasts.

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